



Expand Your Student Support Today:

Best Practices for Engaging Participants

The image shows a screenshot of the Uplift Mentor Collective platform. On the left, there is a sidebar with navigation links: Home, Mentors, Resources, Page, and FAQ. The main content area is divided into two main sections: 'Conversations' and 'Resources'.

Conversations: This section shows a list of conversations for the 'Uplift University Enrollment 2021-22' period. The table includes columns for Date reported, Mentee, Mentor, Submitted by, and Conversation Topic. The data is as follows:

Date reported	Mentee	Mentor	Submitted by	Conversation Topic
Nov 22, 2021	Penny Rundfossen	Jeanette Hauck	Jeanette Hauck	Academics, Activities, Getting to know each other, Student or campus life
Nov 22, 2021	Carli Dickerson	Jeanette Hauck	Jeanette Hauck	Other
Nov 22, 2021	Deane Daniel	Jeanette Hauck	Jeanette Hauck	Academics, Activities, Getting to know each other, Other, Student or campus life
Oct 11, 2021	Deane Daniel	Jeanette Hauck	Jeanette Hauck	Academics, Student or campus life
Oct 11, 2021	Chau Gurkowski	Jeanette Hauck	Jeanette Hauck	Other
Oct 11, 2021	Stella Johnston	Jeanette Hauck	Jeanette Hauck	Academics, Activities, Student or campus life
Oct 11, 2021	Emmy Shahzad	Jeanette Hauck	Jeanette Hauck	Other
Aug 26, 2021	Gordia Prochaska	Serena Hooper	Serena Hooper	Academics, Activities, Student or campus life

Resources: This section contains various resources for participants. It includes sections for 'Introductions', 'Academic Expectations in College', 'Choosing a Major', 'Civic Engagement', 'Creating Goals That Work', 'Affinity Groups', 'Academic Integrity', and 'Community'. Each resource section provides a brief description of the goal and includes 'Mentorship Tips' and 'Student Life' links.

Welcome!



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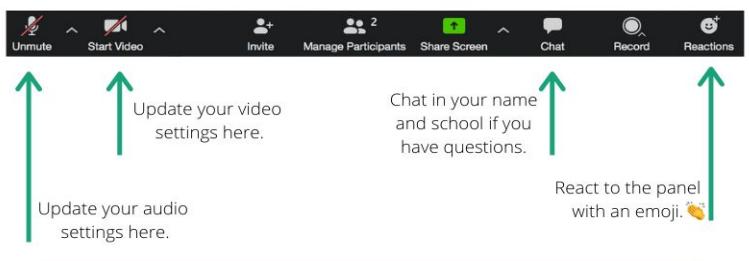
Jennifer Kious, M.Ed.
Product Manager,
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Zoom Best Practices

- Upon entry, audio is on mute
- Adjust your video layout to speaker view
- Chat your name and school if you have any questions in the chat box

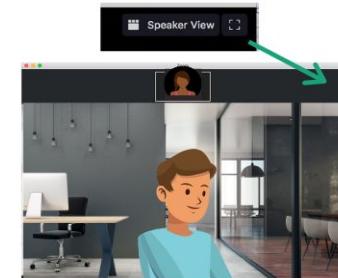
4 GET FAMILIAR WITH THE ZOOM TOOLBAR



Unmute Start Video Invite Manage Participants Share Screen Chat Record Reactions

- Update your audio settings here.
- Update your video settings here.
- Chat in your name and school if you have questions.
- React to the panel with an emoji.

5 ADJUST YOUR VIDEO LAYOUT TO SPEAKER VIEW



For the best user experience, we recommend setting your video layout to speaker view.

To do so, in the top right hand corner of the zoom app, click "speaker view."

Today, we will show you how to:

1. Drive participant engagement in a program.
2. Explore the resources available for mentors and mentees.
3. Use key engagement metrics to better understand the needs of your student population.
4. Gain insights from your peers on engagement practices that have yielded positive results on their own campuses.



Student Outcomes for Success



Connect students with relevant, identity-aligned mentors

Support target student populations at critical times in their higher education experience

Prepare well-trained, informed & supported participants to achieve a successful mentorship experience

Assess and foster student success factors at key points in the student experience:

Sense of Belonging	Academic Self-Efficacy	Academic Help-Seeking	Career Decision Self-Efficacy
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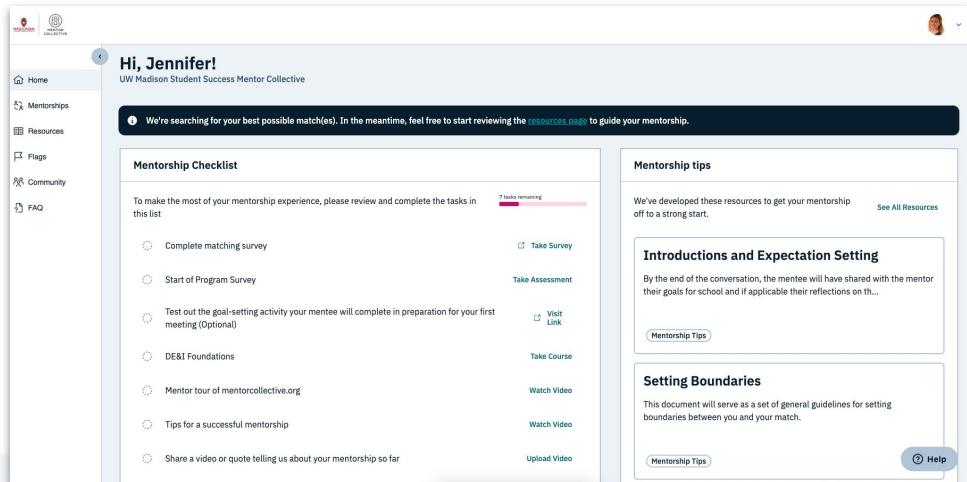
What are you doing today that positively impacts participant engagement?



Q&A



The Mentor Experience



Hi, Jennifer!

UW Madison Student Success Mentor Collective

We're searching for your best possible match(es). In the meantime, feel free to start reviewing the [resources page](#) to guide your mentorship.

Mentorship Checklist

To make the most of your mentorship experience, please review and complete the tasks in this list.

- Complete matching survey [Take Survey](#)
- Start of Program Survey [Take Assessment](#)
- Test out the goal-setting activity your mentee will complete in preparation for your first meeting (Optional) [Visit Link](#)
- DE&I Foundations [Take Course](#)
- Mentor tour of mentorcollective.org [Watch Video](#)
- Tips for a successful mentorship [Watch Video](#)
- Share a video or quote telling us about your mentorship so far [Upload Video](#)

Mentorship tips

We've developed these resources to get your mentorship off to a strong start. [See All Resources](#)

Introductions and Expectation Setting

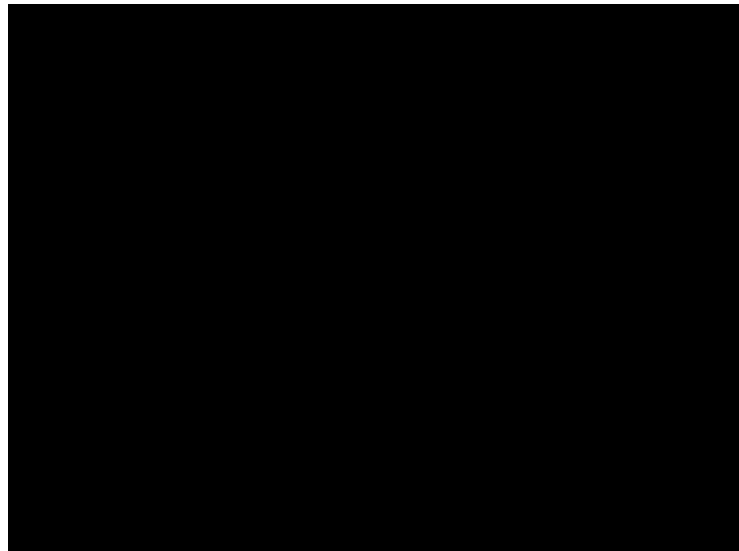
By the end of the conversation, the mentee will have shared with the mentor their goals for school and if applicable their reflections on th...

[Mentorship Tips](#)

Setting Boundaries

This document will serve as a set of general guidelines for setting boundaries between you and your match.

[Mentorship Tips](#) [Help](#)



The Mentee Experience

The image displays two side-by-side screenshots of the MentorCollective platform interface, illustrating the experience for both mentors and mentees.

Mentor View (Left):

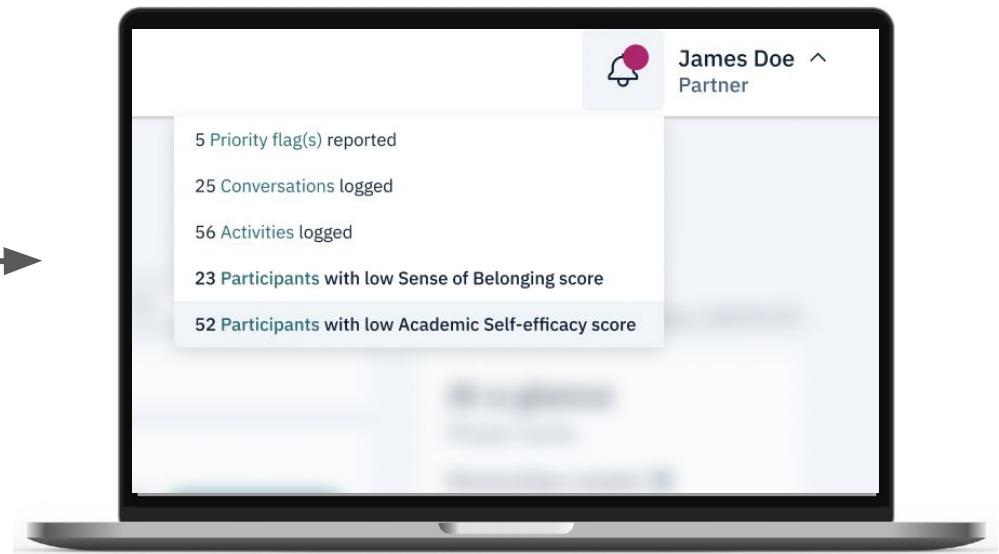
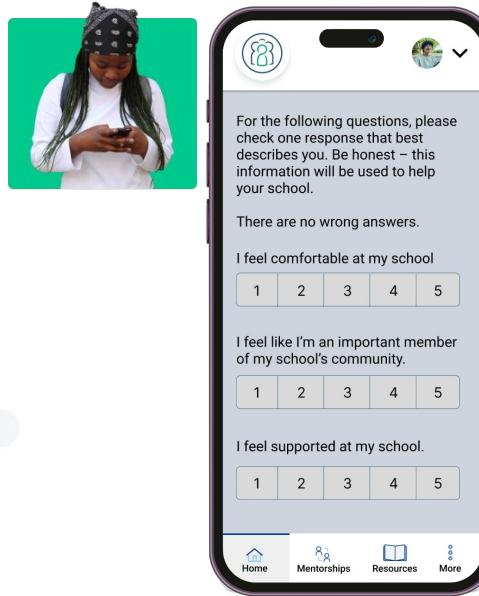
- Header:** Hi, Brandon! Program For Dashboard Demo Mentor Collective
- My mentor:** MENTOR Sherry Workman (Profile picture, Log Conversation button)
- Mentorship Checklist:** A list of tasks to make the most of the mentorship, including:
 - Before meeting with your mentor: Build your Success Plan, which will be the blueprint for your mentorship (Take Link)
 - Expectations for Student Success Mentees (Take Course)
 - DE&I Foundations (Take Course)
 - Share a video or quote introducing yourself to your mentorship community (Upload Video)
 - Mentee tour of mentorcollective.org (Watch Video)
 - Once you're matched, what happens next? (Watch Video)
 - Mentee Tips for Success (Watch Video)
 - Take matching survey (Retake Survey)
 - Upload a photo (Upload Another Photo)

Mentee View (Right):

- Header:** Program For Dashboard Demo Mentor Collective
- MENTEE:** Brandon Olson (Profile picture, Log Conversation button, I Can't Get In Touch button)
- Contact information:** Email: brandon@testdemo.com, How often Brandon would like to be in touch with their mentor: Once per week.
- Goals:** A section showing the goals selected by the mentor:
 - Develop a healthy balance between school and other commitments
- Help Brandon work toward their goal(s):** A section listing resources to help the mentee work towards their goal:
 - Academic Expectations in College:** By the end of the conversation, the mentee can describe academic expectations in college, especially those that may differ from high school... (Campus Services, + 2 more)
 - Emotional and Mental Health:** By the end of the conversation, the mentee will be able to understand the concepts of mental health and stress. Discuss the importance of mai... (Health and Wellness)
 - Managing Schoolwork and Stress:** By the end of the conversation, the mentee will be able to identify time or stressrelated challenges that may come up in school and commit t... (Health and Wellness, Academic Support)



Leverage Insights & Survey Data



What resource are you most excited about using to drive engagement in your program?



Thanks for attending!

