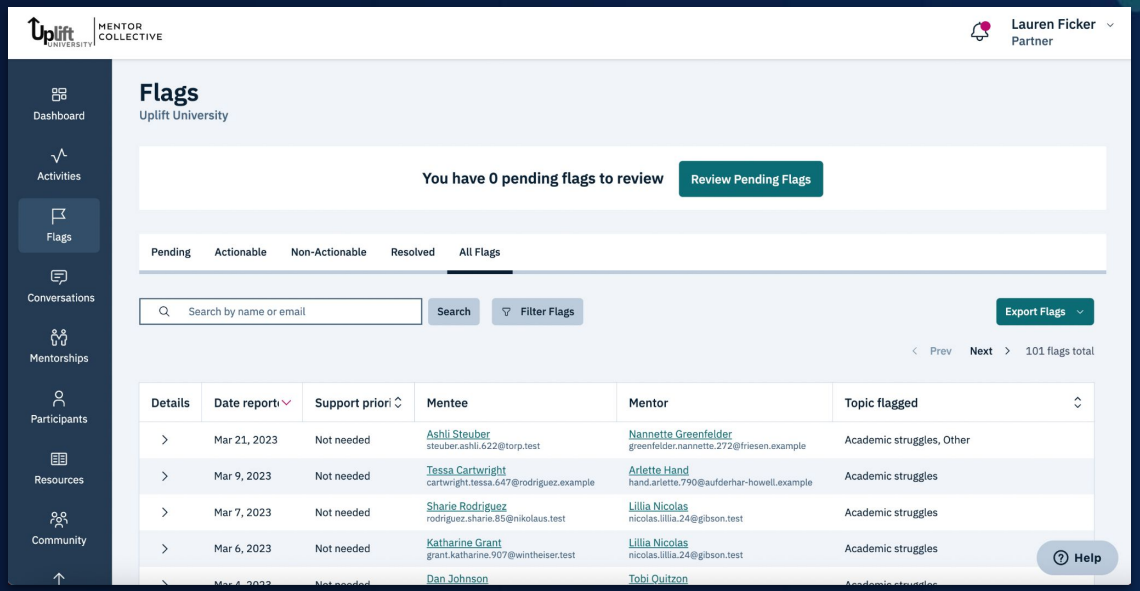
MENTOR COLLECTIVE

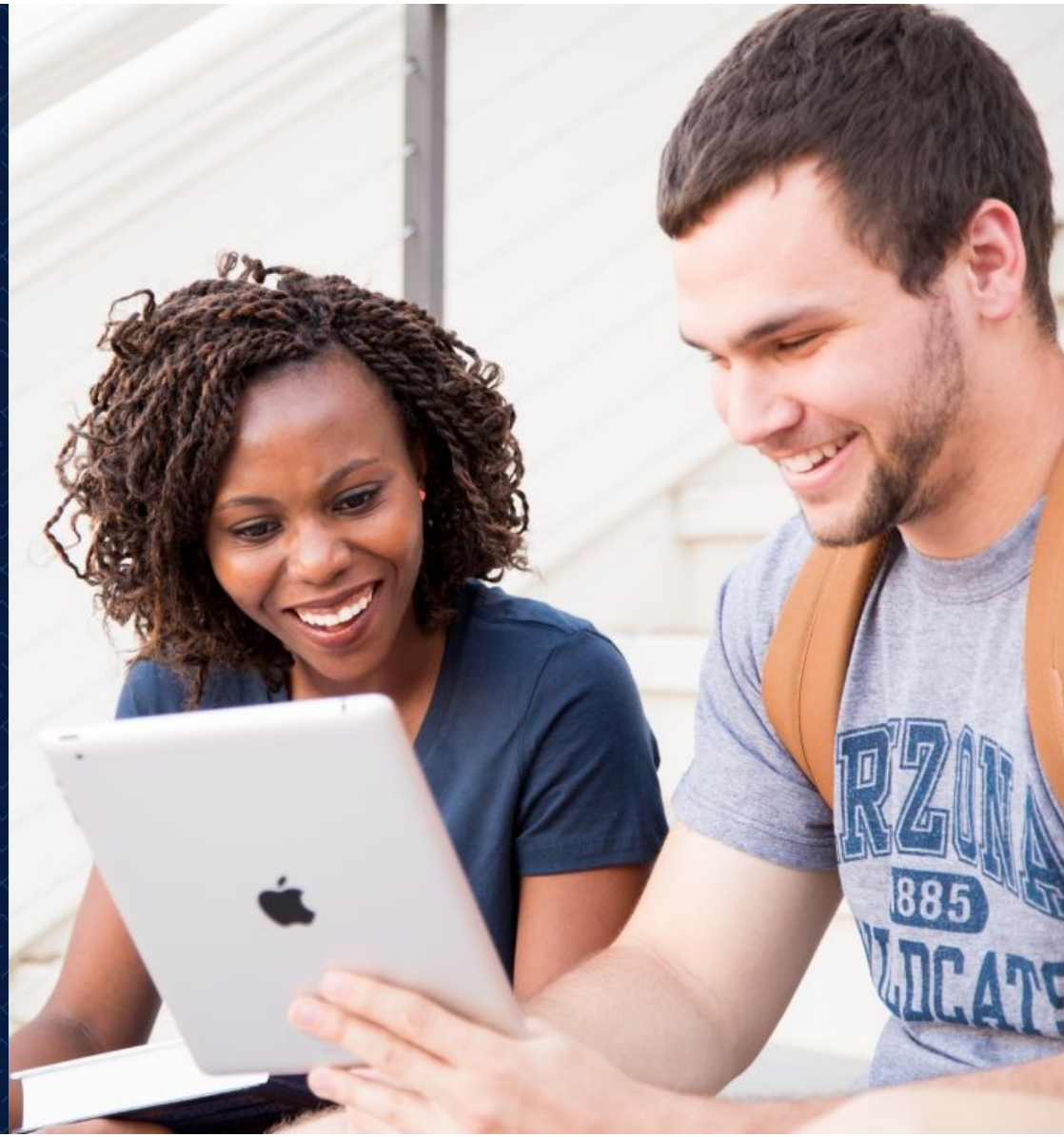
Spotlight on Flags: Enhancing Student Success through Timely Alerts



June 17, 2024 | 1:00 PM ET

A guide to best practices and tips to make your virtual experience seamless

- Upon entry, audio is on mute
- Ensure your camera is on
- Adjust your video layout to speaker view
- Chat your name and institution!
- Q&A at the end



Welcome!

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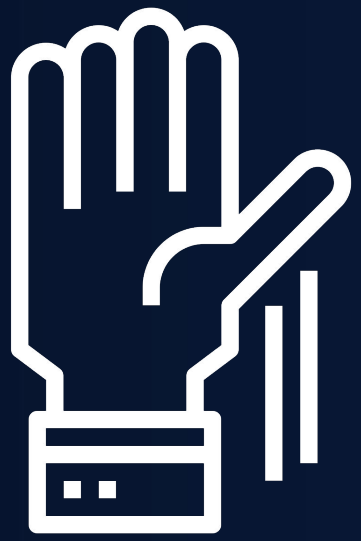

Poll

- Join at menti.com
- Use code 8688 8706

Today’s Session

- Flags demo
  - *What are they and how do they work?*
- Sharing insights from flags across your institution
  - *How can these insights enhance your student success strategy?*

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Demo of Key Features

1. How to Submit a Flag
2. Mentor View of Flags
3. Admin View of Flags
4. Flag Data in Aggregate

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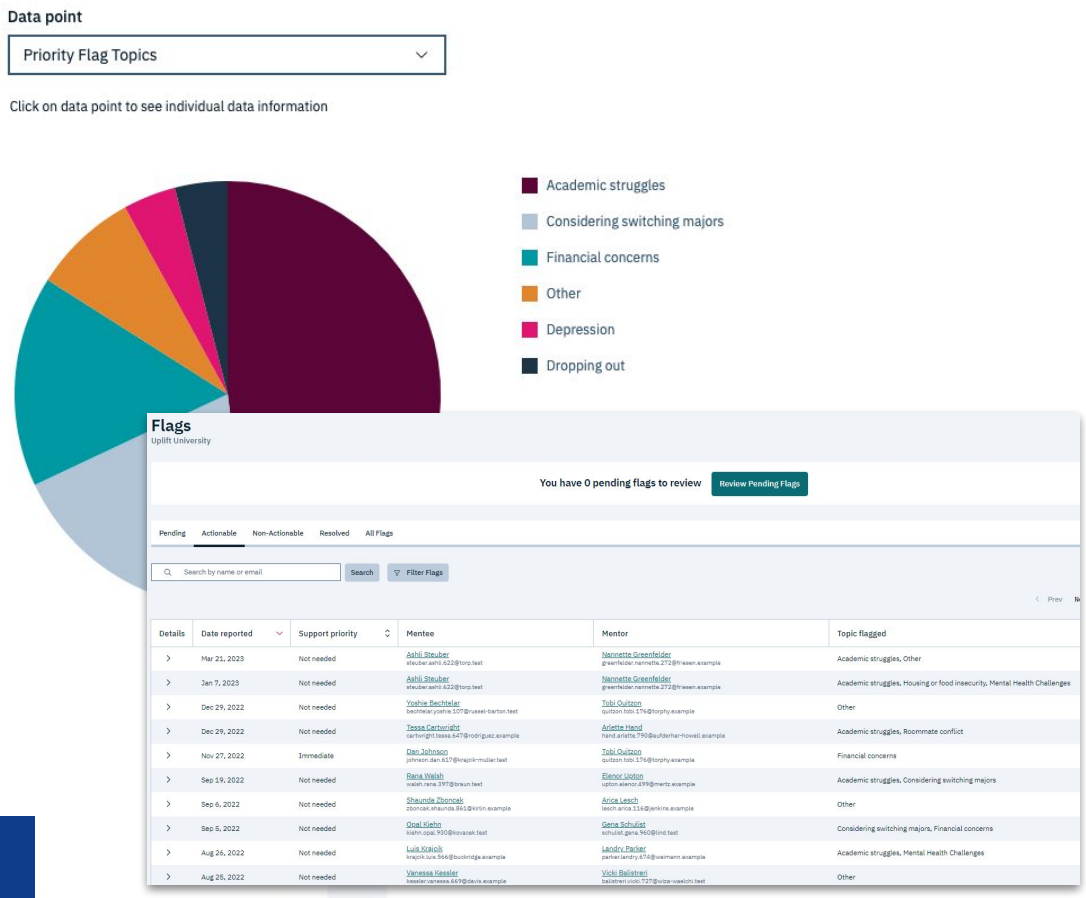
Flags



- **Provide immediate support**
- **Interpret aggregate results during key periods in the student experience**

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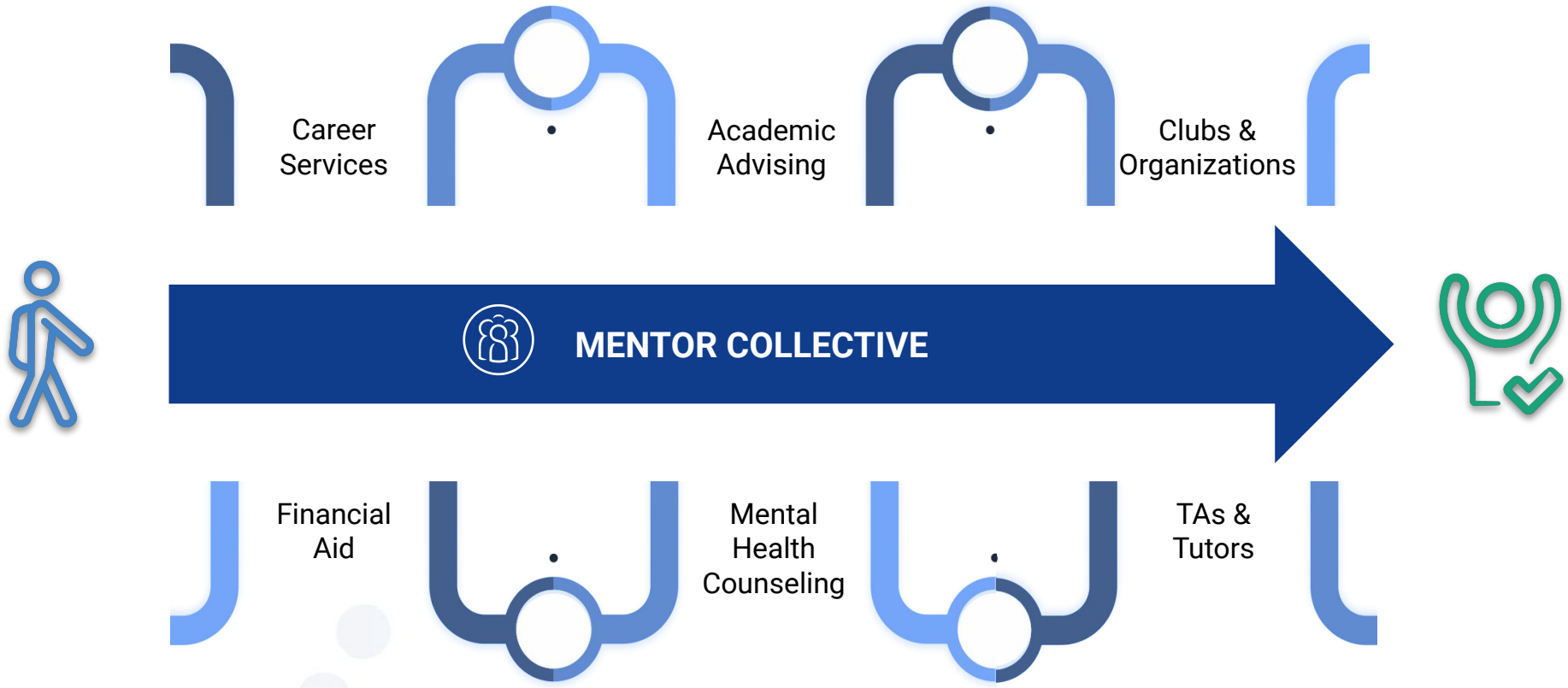
Student Success Strategy



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- Student Success
- Career Readiness
- Online

- Academic Struggles
- Transferring or Dropping out
- Considering switching majors

- Financial Concerns
- Balancing Work, Family and school
- Housing or food insecurity
- Health and wellness issues
- Roommate conflict

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PARTNER EDUCATION SURVEY
2024

What You Told Us...

Actions taken in response to flags

Maxient
Navigate
Symplicity

- ★ **Personally** reach out to mentees
- ★ **Share** flag with another office
- ★ **Personally** reach out to the mentor
- **Enter** flags into another system
- **Export** for analysis

★ More than half of respondents

PARTNER EDUCATION SURVEY
2024

What You Told Us…

- **Recruitment** partners and external relations
- **Supervisor**
- **Registrars**
- **Institutional Research**
- **Leadership: Deans, Provost, Chancellor**
- **Department Chair**
- **Dean of Students**
- **Academic Advisors**
- **Tutoring team**

Stakeholders with whom flags are shared

Additional Suggestions

- Financial Aid Office
- Residence Hall Advisor
- SIS/CRM
- Health and or Counseling Center
- Career Services

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Access Data Via Outbound SFTP

What is Outbound SFTP?

Outbound SFTP, or Secure Shell (SSH) File Transfer Protocol, is a network protocol used to transfer data over the internet securely. It is commonly used for enterprise and business-to-business file transfer in many industries. Mentor Collective allows partner institutions to access and download files containing mentorship information via outbound SFTP.

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Q&A

What's next?

- **Orientation meet-up (June 25)**
  - RSVP to jennifer@mentorcollective.org
- **Check your inbox for:**
  - Invitation for summer technical series
  - Monthly Digest with tips and tricks and timely resources
  - Related video content
  - Follow-up from this webinar

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Partner Resources

- **Partner Knowledge Center**
  - Full suite of articles and video content
  - Learn how to navigate the Dashboard
  - Download templates for designing, promoting, and managing your program
  - Explore research-based recommendations for growing mentorship and see examples from other institutions
- **Email the Partner Support Team**
  - **partnersupport@mentorcollective.org**
  - Quick response to product-related questions and technical requests such as Dashboard support, participant communication, microsurvey launching, and data gathering

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Thank you!