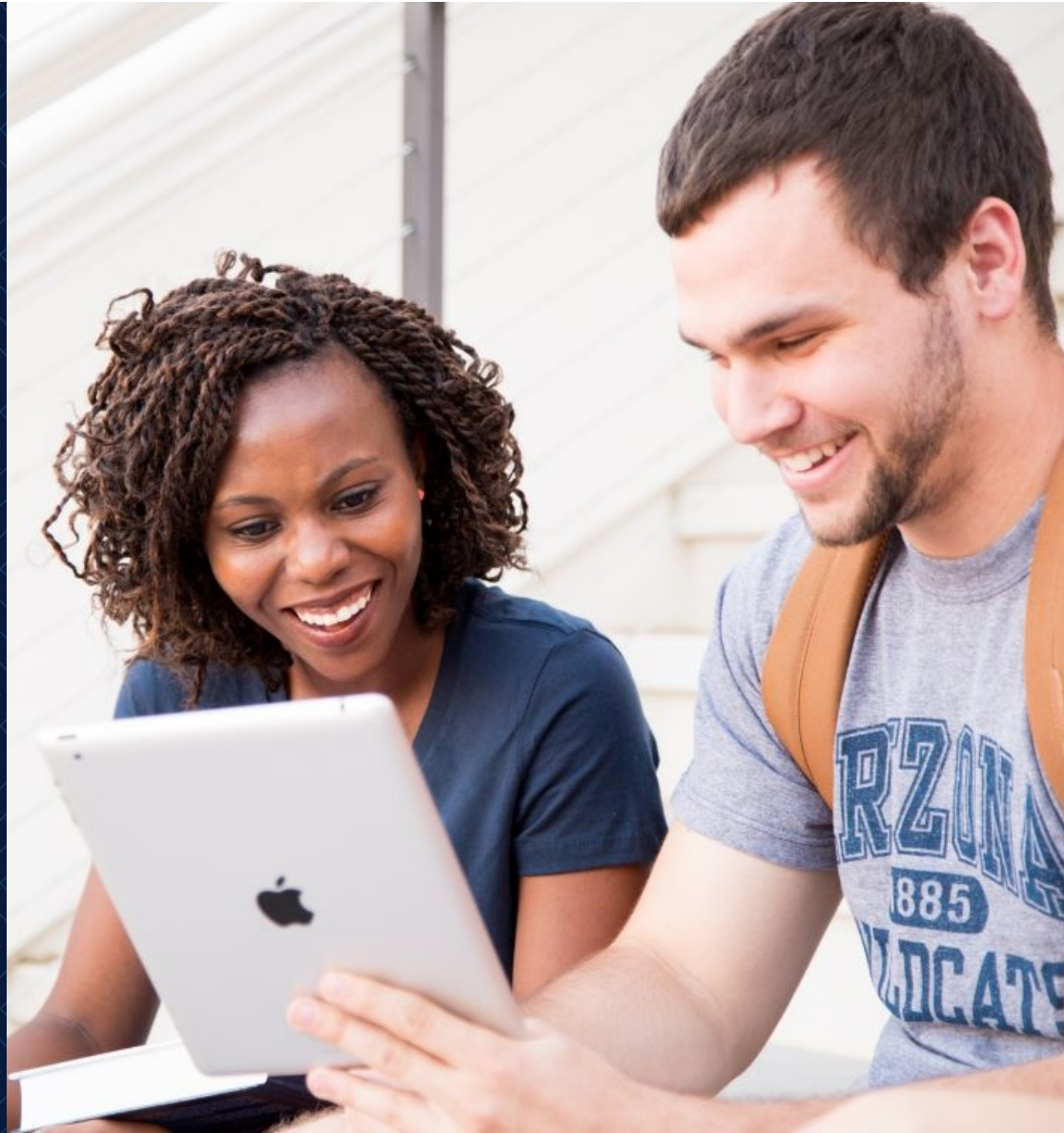


Uncovering the Matching Process



A guide to best practices and tips to make your virtual experience seamless

- Upon entry, audio is on mute
- Ensure your camera is on
- Adjust your video layout to speaker view
- Chat your name and institution!
- Q&A at the end





Jennifer Kious
Customer Education Manager
Mentor Collective

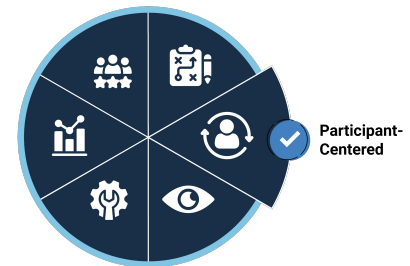


What do you already know about matching?
What do you want to know about matching?



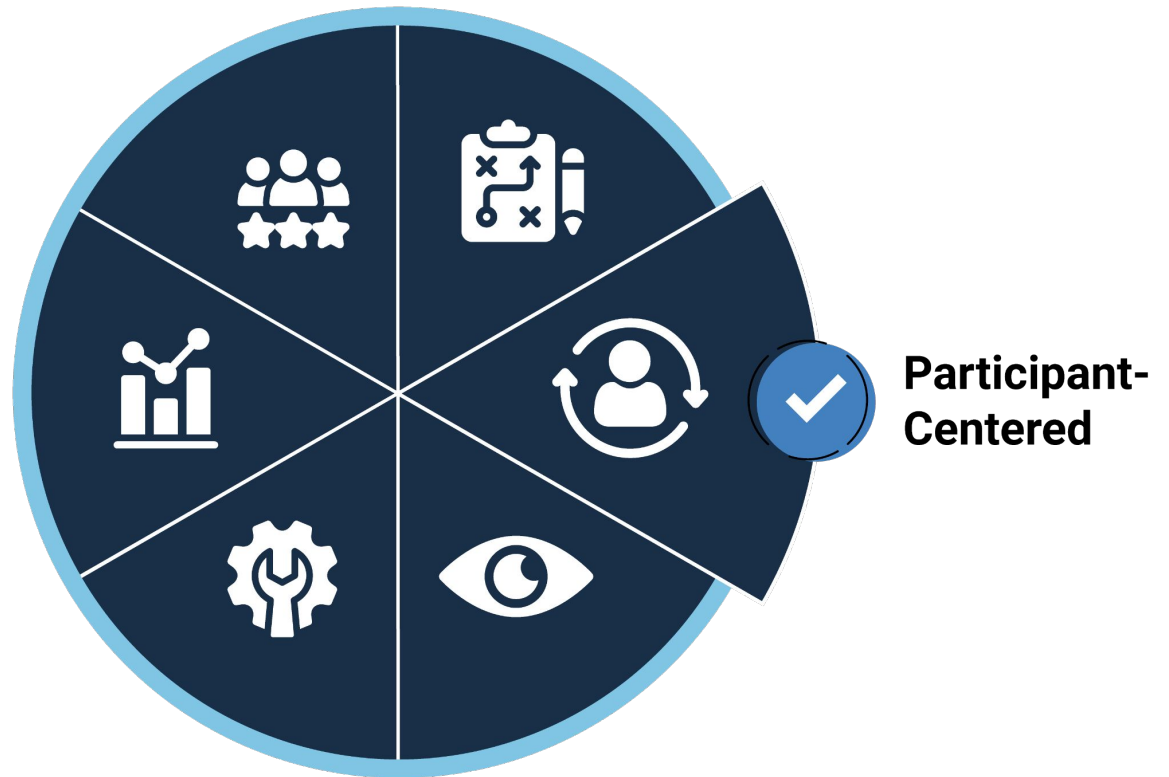
During this event, you'll learn:

- An overview of a participant-centered approach to matching
- Mentor Collective's matching philosophy
- How our matching process works
- The participant's experience of matching
- A partner's view of matching

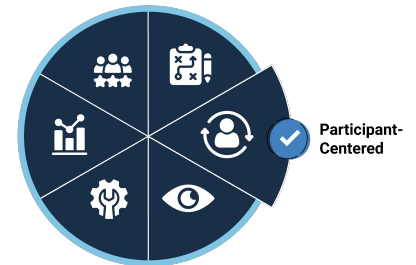
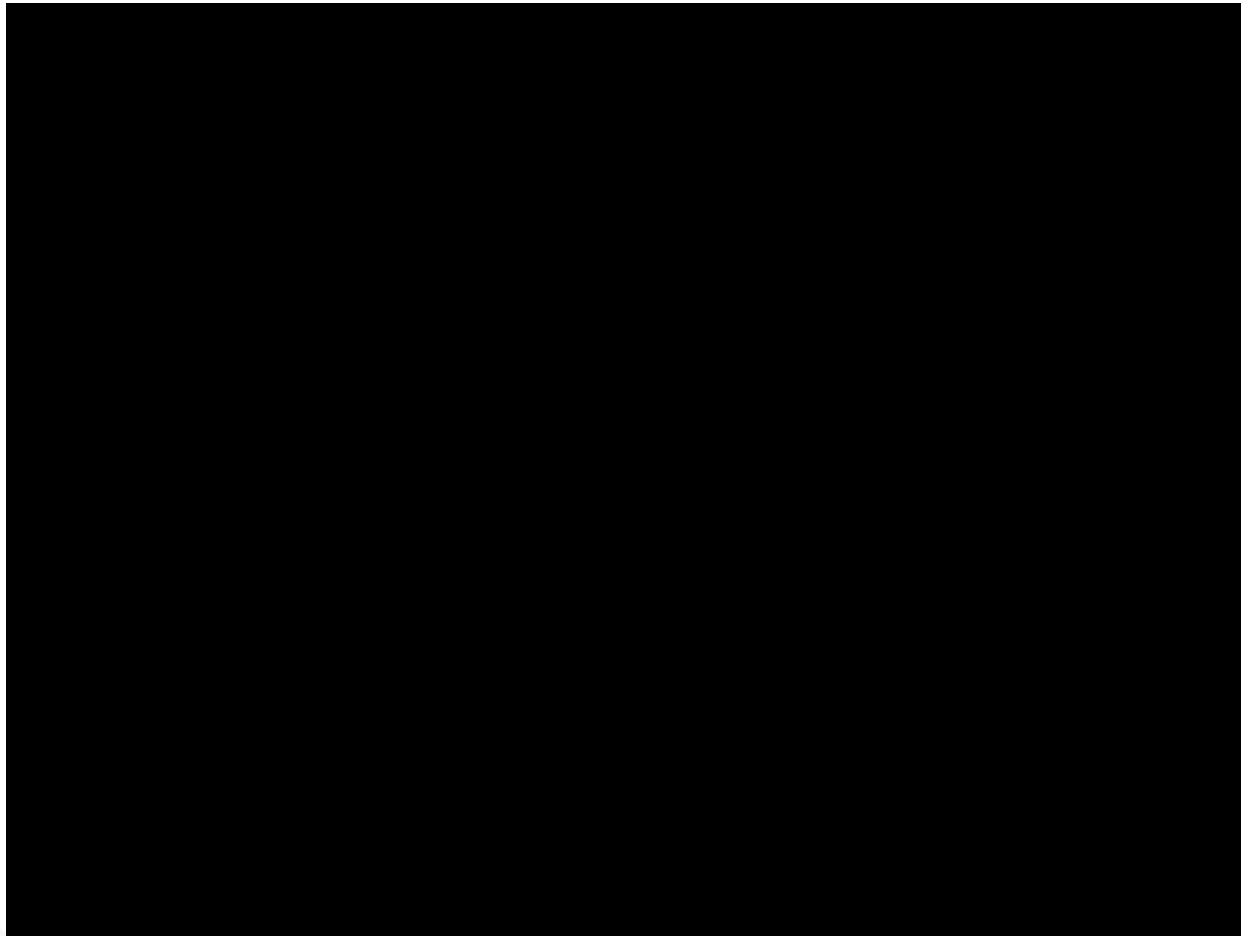


A Participant-Centered Approach

- Identity-conscious and inclusive
- Accessible
- Goal-oriented
- Mutually beneficial

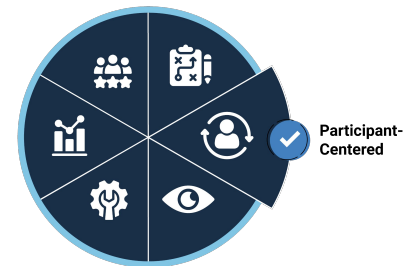


Lehigh College



MC's Matching Philosophy

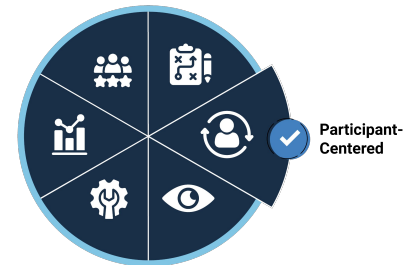
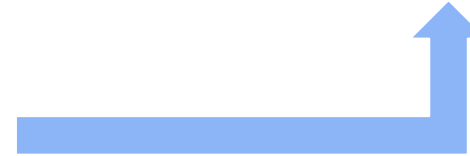
1. Mentees have agency in their match
2. Mentors control their commitment level
3. Mentorship looks different for everyone



Mentees Have Agency in their Match

Major
Careers
Desired mentoring frequency
Academic interests
About me
Challenges
Hobbies
Requested age
Languages

Which is most
important to
you?



Matching at Scale



MENTEE



MENTOR



Requirements & Customizations

Hard Requirements

- Matching survey responses **must** be shared
- **Excluded** from weighting

Soft Requirements

- “Nice to have”

Other Customizations

- Remove standard question or response option
- Add question or response option
- Customize the standard major question



Mentors Control their Commitment Level

We're Sorry You Can't Get in Touch with Daphne

We understand it may be frustrating to reach out to your mentor and to not receive any response. We hope we're able to help you resolve this.

How can we help you?

- ☐ Unmatch me from Daphne and find me a new mentor
- ☐ I don't know how to reach out
- ☐ I need help getting in touch with Daphne from someone at School Name
- ☐ Remove me from this program

[Go Back to Home](#)

Maximum number of mentees we can match you with?
to any mentees you may be currently supporting.

only have a few questions throughout the year and are looking for occasional support (you may be interested in providing support to 10 such students instead of being a full-time mentor)

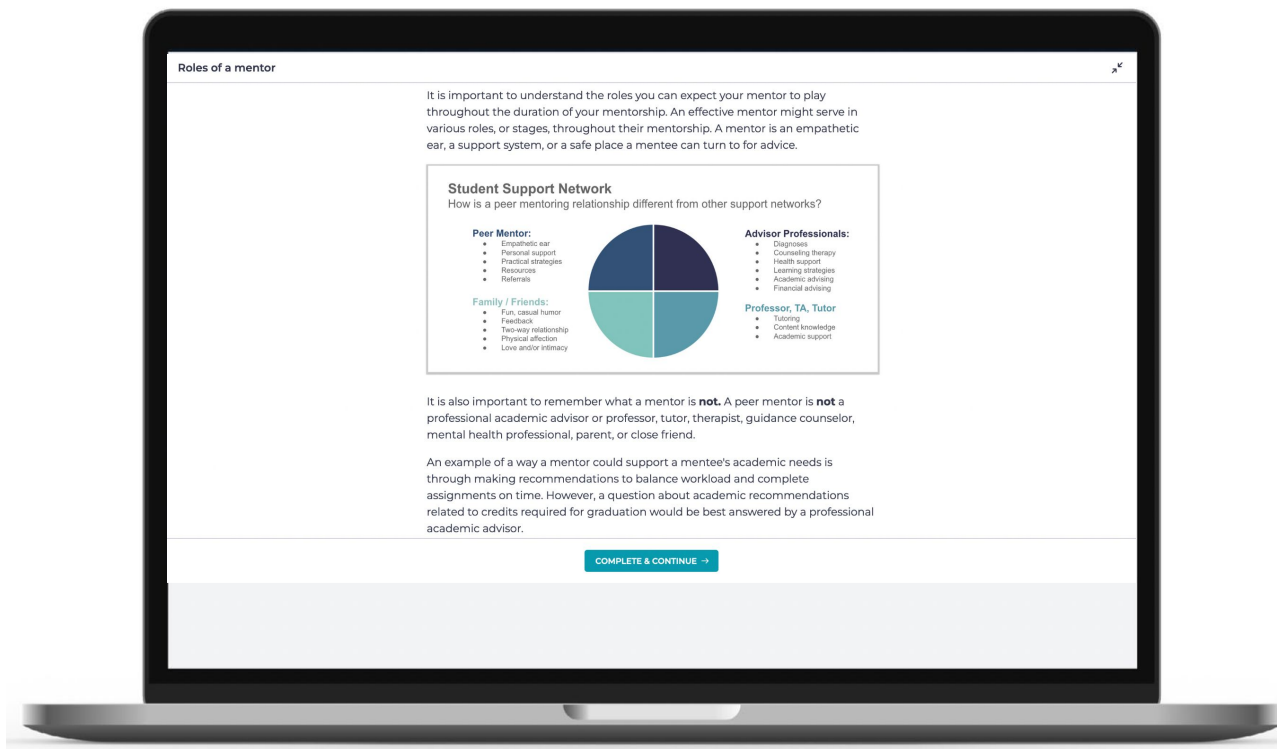
If communication would be SMS or email, rather than in-person or video chat, the time commitment is similar or less. We'll contact you if an opportunity

becomes available.

- ☐ Yes
- ☐ No
- ☐ Maybe; I want to know more



Mentorship Looks Different for Everyone



The Participant's Experience



Sign Up to Get a Mentor

Welcome! Please sign up to join the **PSO Sandbox Mentor Collective** at PSO Onboarding Academy.

Email

First Name

Last Name

Partner's View



Jennifer Kious
Partner

Dashboard

Activities

Flags

Conversations

Mentorships

Participants

Resources

Community

Dashboard

PSO PRACTICEPROGRAM

Date Range
01/09/2024 – 09/30/2024
Weekly



What matching topics would you like to learn more about?



What's next?

- **Upcoming virtual events**

- November 20: *Ensuring Graduate Student Success Through Mentorship*
- November 25: *Ask the Expert*

- **Check your inbox for:**

- Event invitations
- Monthly Digest with timely resources
- Related video content
- Follow-up from this webinar



Q&A



Thank you!

