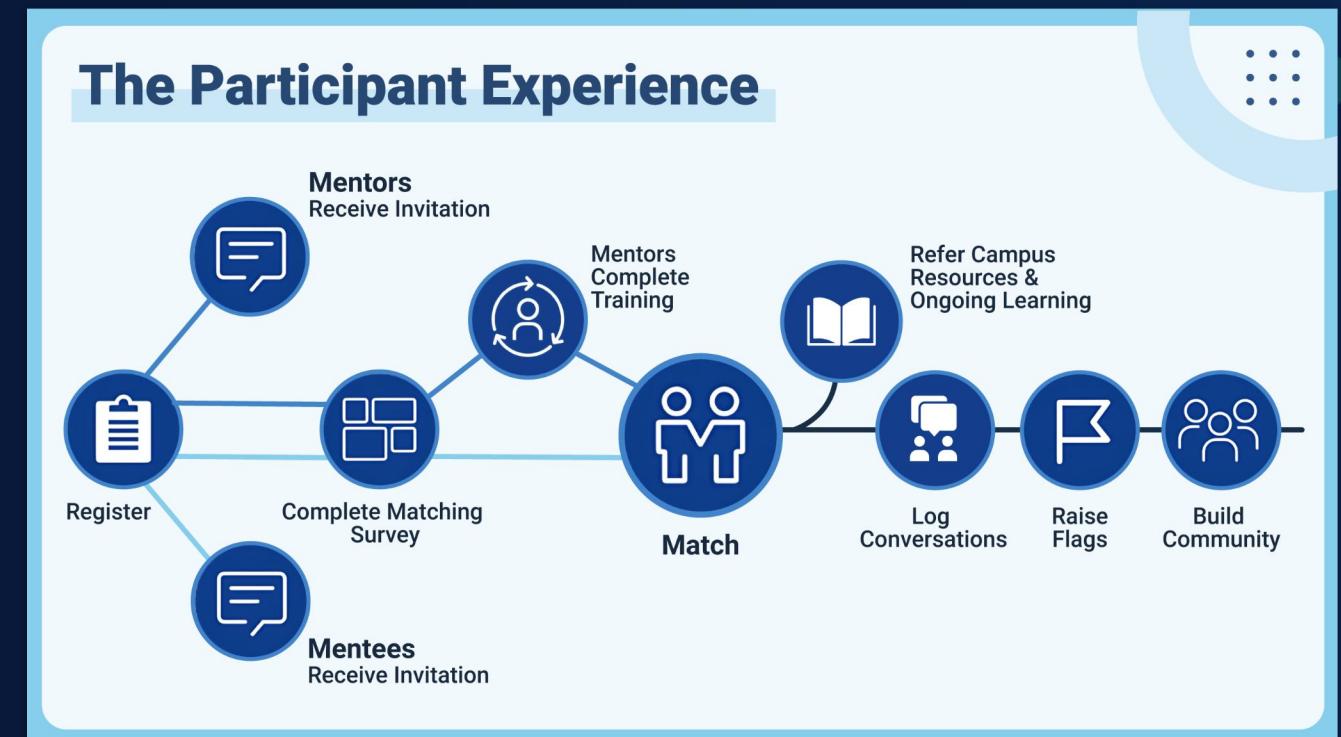




# Exploring the Participant Experience

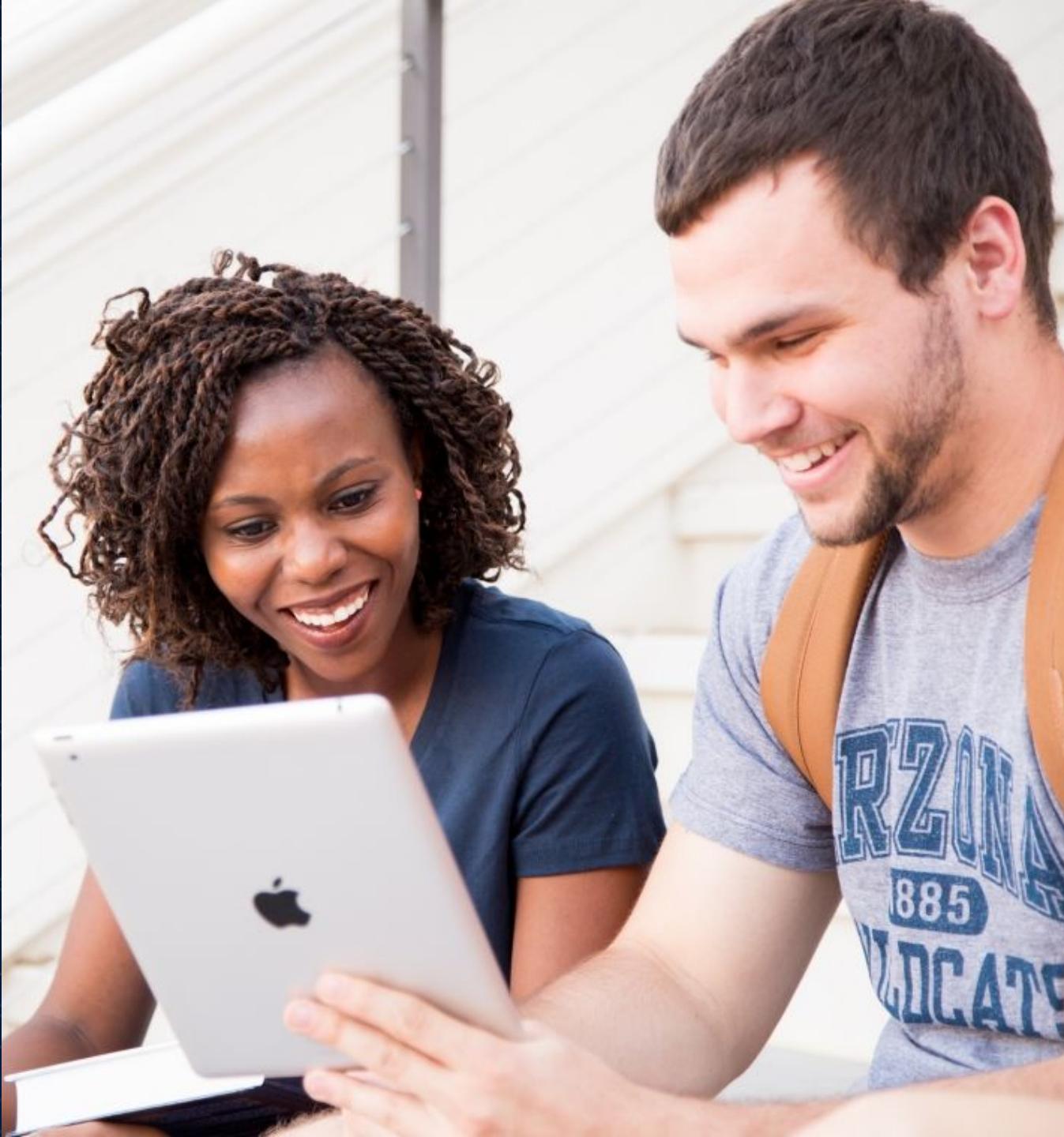
March 25, 2025



# A guide to best practices and tips to make your virtual experience seamless

- Upon entry, audio is on mute
- Ensure your camera is on
- Adjust your video layout to speaker view
- Chat your name and institution!

[help.mentorcollective.org](http://help.mentorcollective.org)



# Audience Engagement



**Submit your questions throughout the event via the Chat feature in Zoom**

Like what you hear? Let us know with reactions!



# During this event, you'll:

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- Learn an overview of how mentorship works
- Walk through the Participant Dashboard to explore how students experience mentorship
- Learn how mentees connect with their mentors
- Consider ways to optimize the participant experience to create more meaningful mentorship connections



# SPEAKERS



**Jennifer Kious, Ed.M.**  
Customer Education Manager  
Mentor Collective



**Alissa Zink**  
Partner Success Manager  
Mentor Collective

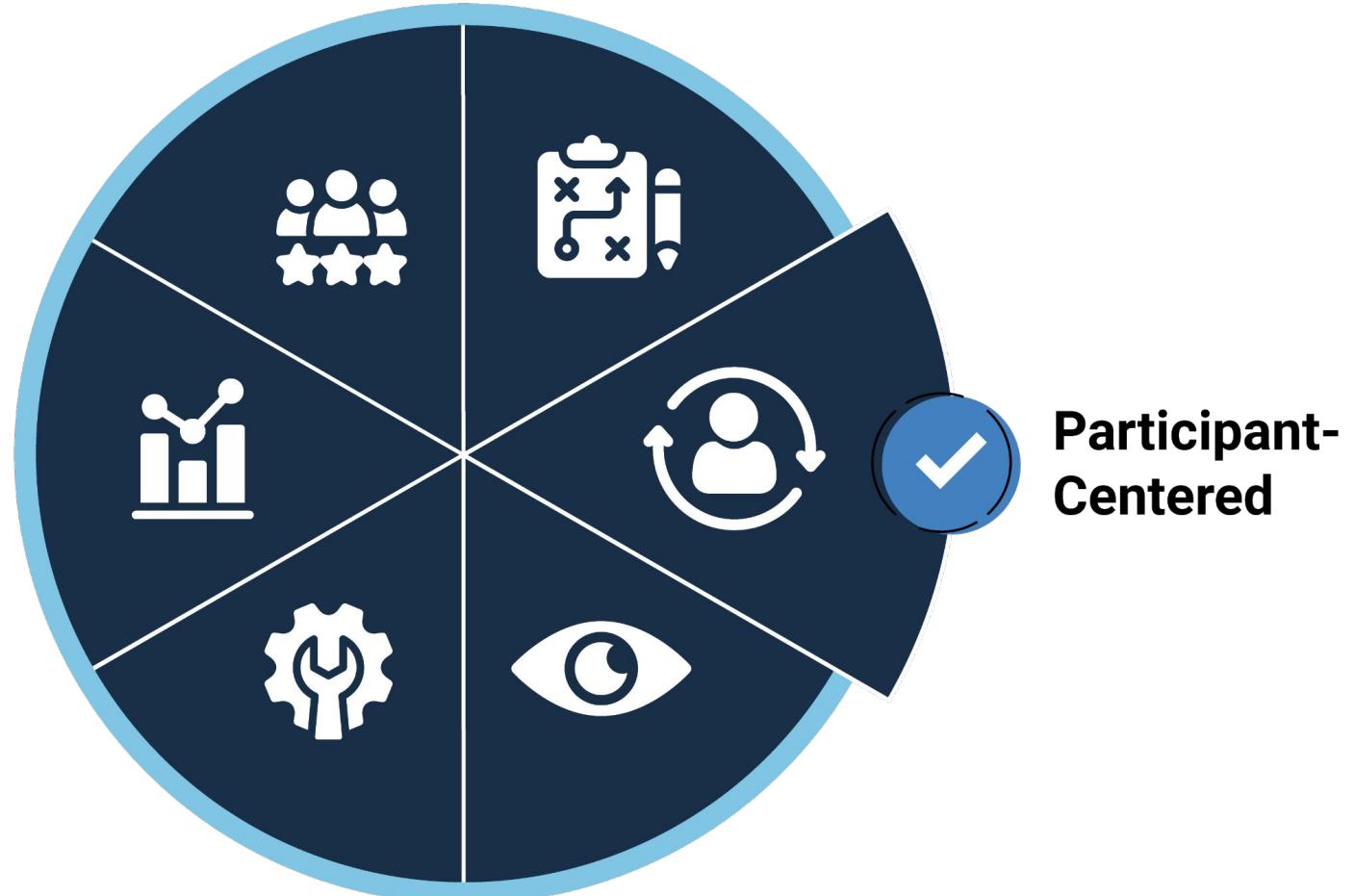
# Mentorship Overview



# A Participant-Centered Approach

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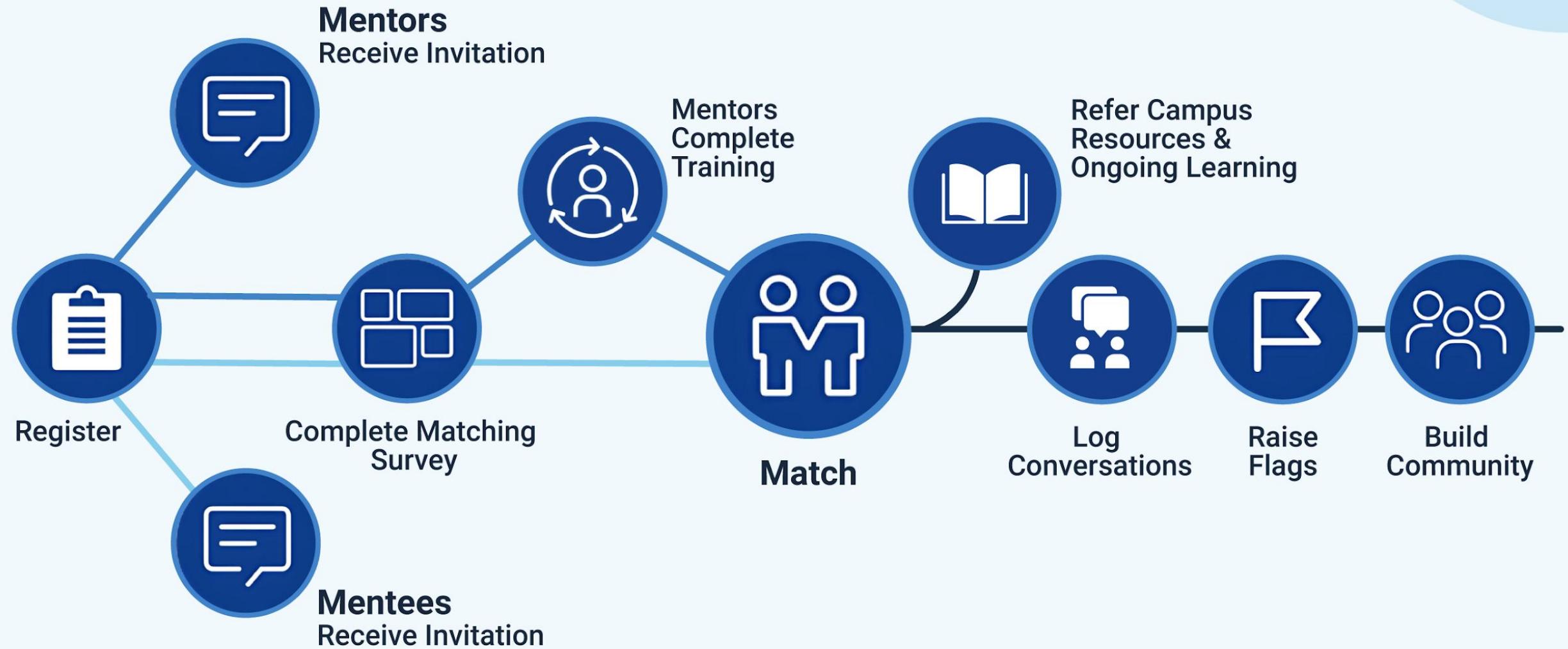
- Identity-conscious and inclusive
- Goal-oriented
- Mutually beneficial



# Participant Experience



# The Participant Experience



# Messaging



Hi Daphne, and greetings from the team at Mentor Collective!

We're currently recruiting mentors for Uplift University, and we received your name in our list of nominations!

You might be wondering, "Me? A mentor? Are you sure?" Our answer is yes, and a current mentor Brianne had a fantastic answer as to why:

*"We all have something special that we can offer to [...] students [...] because we've all been there, right? Your experience can be really valuable and make the difference for students who are just starting out like you did at one point."*

Think for a moment about when you were starting college. What might you have needed help or support in mastering? Some of the most common things our mentors help their mentees with include:

- *Managing their time:* remember wondering how'd you tackle a full course load, making new friends, getting involved with new opportunities, and more? **A mentor can help.**
- *Meeting new people:* Remember wondering how you'd connect with the people you were newly learning and living with? **A mentor can help.**
- *Adjusting to campus:* Every college is different. They all have their quirks, traditions, and ins and outs that are hard to learn on your own. You've had the time to do this, and can now offer that earned wisdom to someone new. **A mentor can help.**



# Registration & Login



MENTOR  
COLLECTIVE



## Sign Up to Get a Mentor

Welcome! Please sign up to join the **Uplift University Mentor Collective** at SSO Test school.

I have read and agree to the [Privacy Policy](#) and to the [Terms of Use](#)

I am a citizen of the [European Economic Area](#) ⓘ

**Continue With myUniversityID**

Not sure what's going on? [Learn More](#)



### Sign Up to Get a Mentor

Welcome! Please sign up to join the **Uplift University Mentor Collective** at MC Company program.

Email

Enter your email

First Name

Enter your first name

Last Name

Enter your last name

Password

Enter your password



Must be 10 or more characters and contain at least 1 uppercase character, 1 number, and 1 special character.

Confirm Password



I have read and agree to the [Privacy Policy](#) and to the [Terms of Use](#)

I am a citizen of the [European Economic Area](#) ⓘ

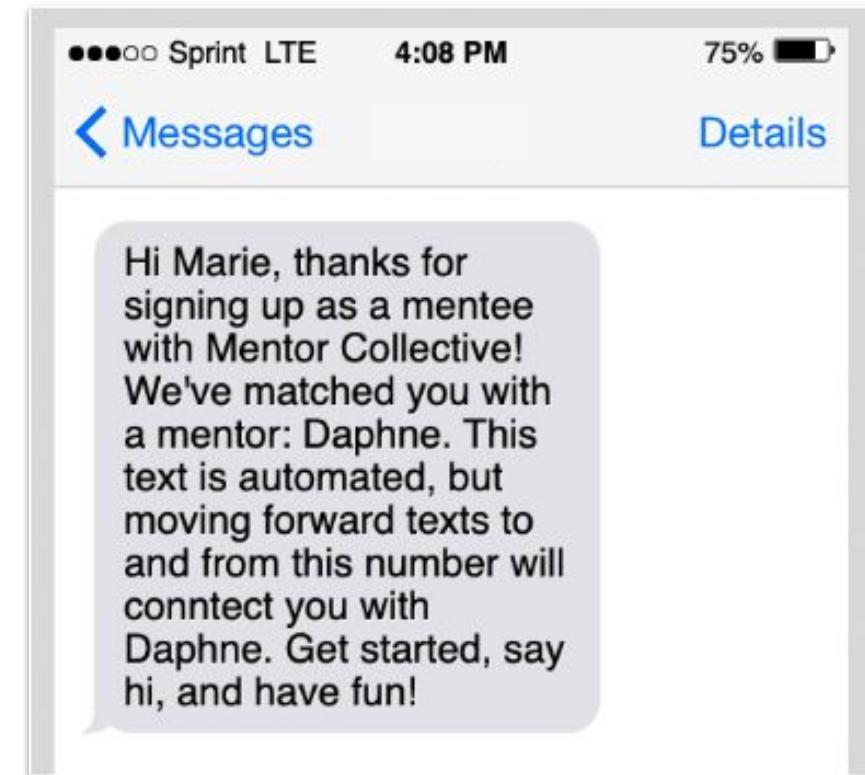
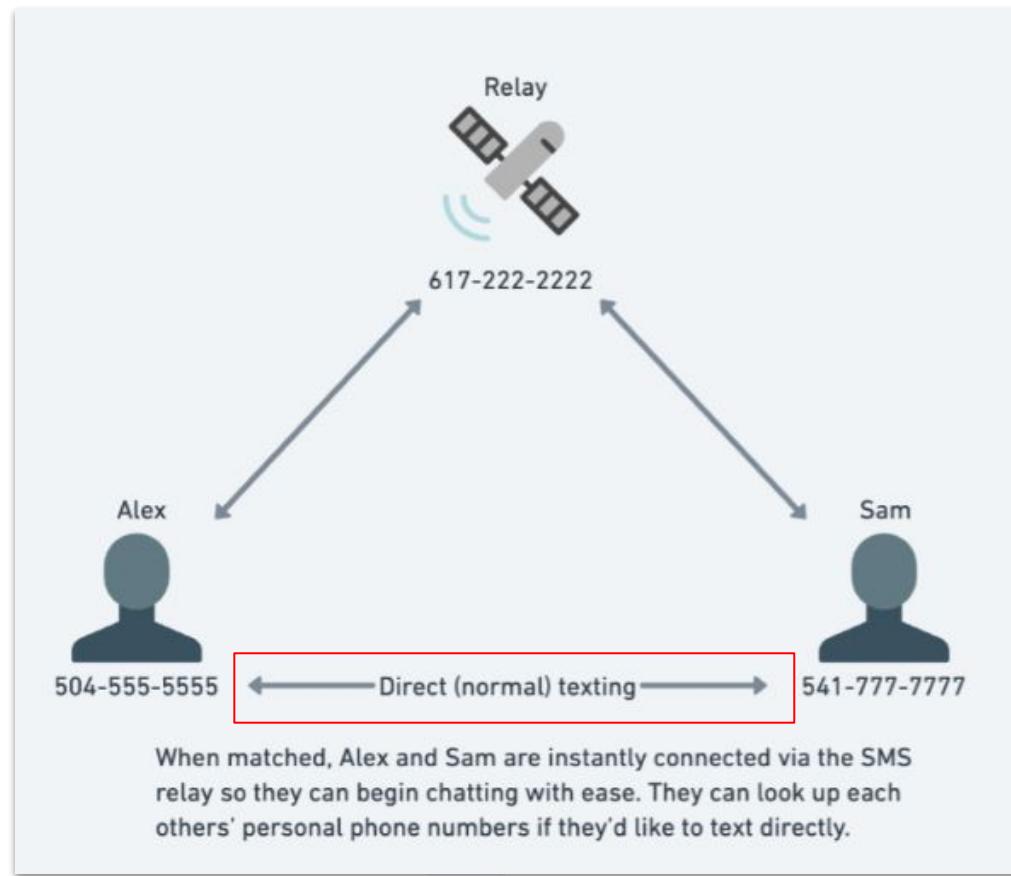
**Sign Up**

Not sure what's going on? [Learn More](#)

# Dashboard Demo



# Matching - SMS Relay



# Resources



# What's next?

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- **Upcoming virtual events**
  - March 27 - [Career Partner Meet-Up](#)
  - April 8 - [California Partner Meet-Up](#)
  - April 15 - [Ask the Expert](#)
  - April 23 - [HBCU Series](#)
  - April 24 - [Exploring the Participant Experience, Part III](#)
  - April 29 - [Leveraging IPD to Strengthen Your Mentorship Initiative](#)
- **Messaging**



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Thank you!

