



MENTOR
COLLECTIVE

No Tricks, Just Treats!

CSM Tips & Hidden Value

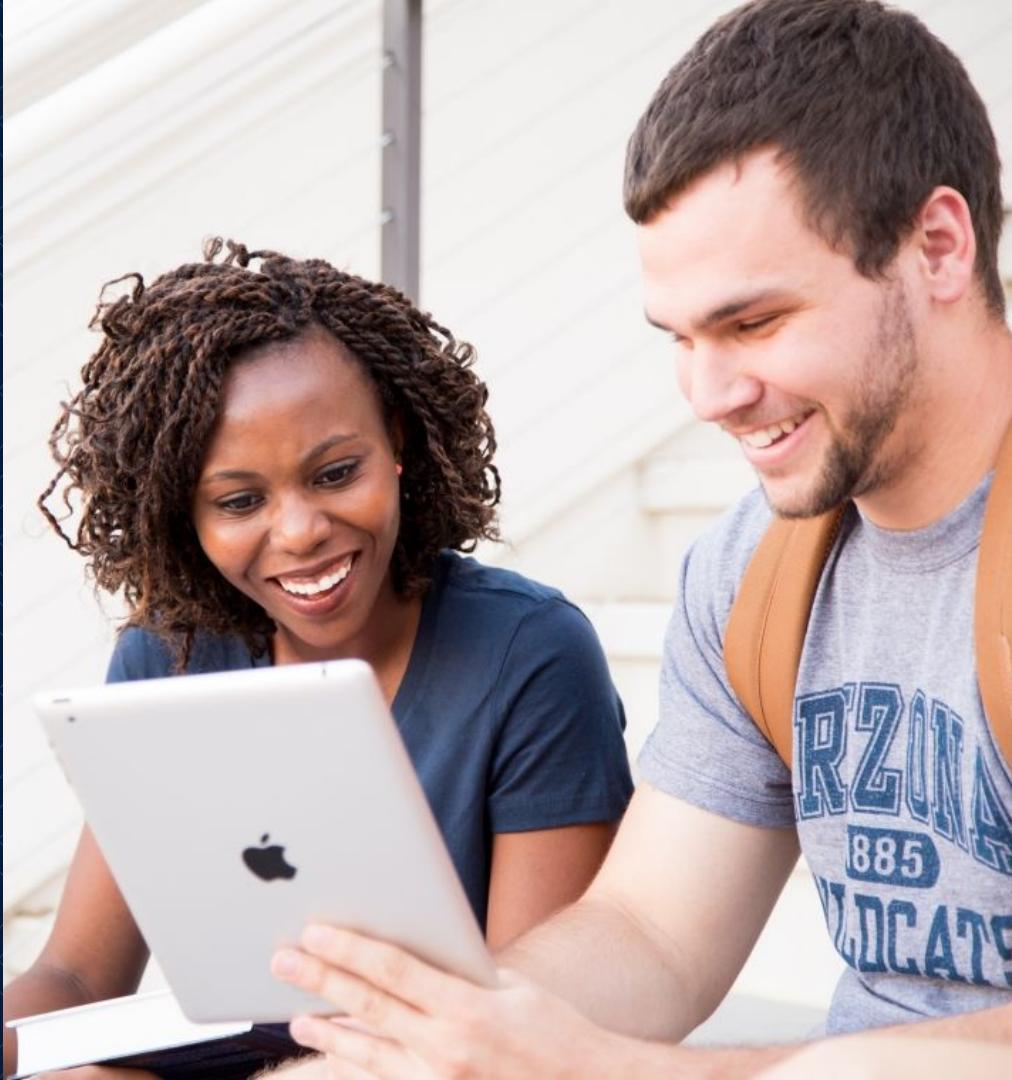
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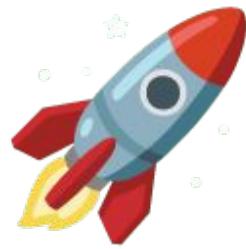
October 29, 2025 | 2p EST



A guide to best practices and tips to make your virtual experience seamless

- Upon entry, audio is on mute
- Ensure your camera is on
- Adjust your video layout to speaker view
- Chat your name and institution!





1-2 years

>2 years



Welcome!



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Today's Session

- More matches, more magic 
- Engagement data & scary good insights 
- The secrets of spooky-smart assessment data 
- Fang-tastic questions with Conversation Sparks 
- Q&A 



More matches, more magic 



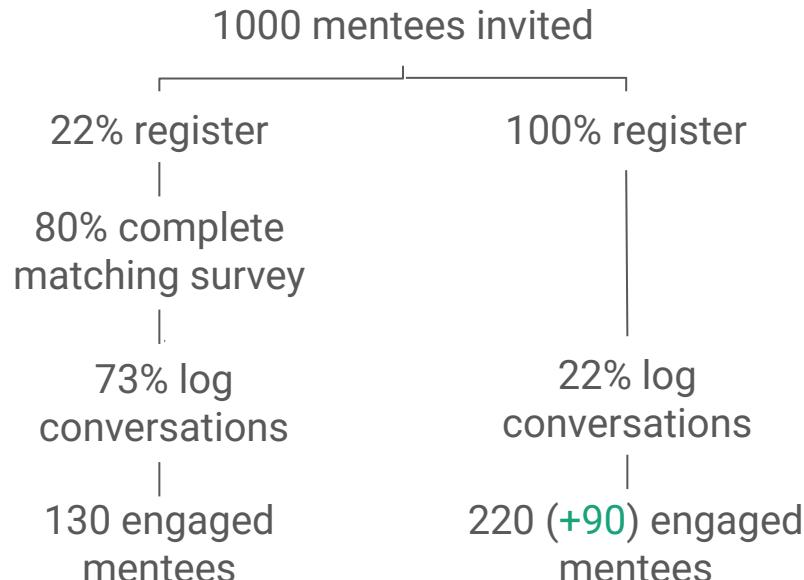
Alternative Mentee Participation Models

	Model	Benefits
01	Simplified Registration Participation	<ul style="list-style-type: none">• Reduced barriers to entry for mentees.• Personalized matching based on matching surveys.• Conservation of mentor capacity for the most interested and, likely, engaged mentees. Learn more here!
02	Simplified Matching Participation	<ul style="list-style-type: none">• Reduced barriers to entry for mentees.• Streamline opt-in process, particularly when there is a small mentor pool or all participants are a targeted population. Learn more here!
03	Default Participation	<ul style="list-style-type: none">• Ensured access to mentorship, no barrier to participate.• Expanded data on entire mentee population, not a subset.• Ability to integrate mentorship into the “standard” student experience. Learn more here!
04	Mandatory Participation	<ul style="list-style-type: none">• Ensured access to mentorship; 100% participation.• Personalized matching based on matching surveys.• More insight into your participants through self-reported data from matching surveys. Learn more here!

Selecting the *Right* Participation Models



The Numbers



Outcomes

- Leverage technology to scale
- Matching by shared characteristics
- Prepare well-trained mentors
- Support target populations
- Assess and foster non-cogs
- Act on student provided-data
- Interpret top concerns / topics
- Melt, retention, complete

Impact on Engagement?

We're still learning - but we often see comparable engagement and satisfaction across models. It varies quite a lot by program.



Engagement data & scary good insights



Using your Engagement Data + Dashboard DEMO

- Who is engaging?
 - How are they engaging?
- Who is not engaging?
 - Do they have text relay access?
 - How long have they been matched?
 - What participation model have you used?
 - What are their start of program assessment scores, if any?
- When to take action?
 - Note that MC nudges pairs 1 month after match

The secrets of spooky-smart assessment

data



Sense of Belonging Data Collection



On a 5-point likert scale (1 = low and 5 = high)

- I feel comfortable at my school.
- I feel like I am an important member of my school's community.
- I feel supported at my school.

The “sense of belonging” non-cognitive factor is included in assessments for these mentorship program designs:

- Strategic Enrollment
- Student Success
- Adult Online





MENTOR COLLECTIVE

Live Demonstration



Suggestions for Understanding Impact



- What is your target for **student responses to the three** sense of belonging statements?
- What is your target response to the **average of all three** sense of belonging statements?
- What range of responses signals a **moment to celebrate** (e.g., average response of 4.5-5)?
- What range of responses signals the **need for intervention** (e.g., average response of 1-3)?



SET A
MEANINGFUL
TARGET



- What do you notice **overall** about student responses to each sense of belonging statement?
- What do you notice about the **average of all three** belonging statements?
- For **both mentors and mentees**, which sense of belonging statement responses are **higher or lower** than your target?
- For **each demographic group**, which sense of belonging statement responses are **higher or lower** than your target?
- Where do you have **opportunities to celebrate** sense of belonging?
- Where do you have **opportunities to provide interventions** to enhance sense of belonging?



REFLECT ON
RESPONSES



For students who are mentored and matched, look at scores below 3, at 3, and above 3:

Sense of Belonging and Self-Efficacy

- What is the most recent average self-efficacy score?

Sense of Belonging and Help Seeking

- What is the most recent average academic help seeking self-efficacy score?

Sense of Belonging and term G.P.A.

- What is the average term G.P.A.?

Sense of Belonging and Persistence: Term-to-Term Enrollment

- What is the persistence rate?

Sense of Belonging and Retention: Fall-to-Fall Enrollment

- What is the retention rate?



**EXPLORE
RELATIONSHIPS
BETWEEN
VARIABLES**





MAKE AN ACTION PLAN

Actionable data	Strategies	Target	Person Responsible	Due Date
First-generation college students (FGCS) had an average belonging score of 4.58 in 2023.	Maintain our mentoring program to foster FGCS success. Share findings with next year's FGCS mentees, Provost's Council, Student Affairs Leadership Team, and Student Organizations.	Maintain a 4.5 for our FGCS.	FGCS program team. Dean of Student Success	5/30/2025 8/30/2024



Fangtastic questions with Conversation



Conversation Sparks



Personalized Support.

Using matching survey data, conversation prompts are tailored to each participant, providing an **individualized experience at scale** with the help of AI.

Increased Engagement.

This feature is designed to **alleviate the number one barrier** to an engaged mentorship: not knowing what to say.

Better Outcomes.

Further fostering meaningful connections leads directly to the outcomes you care about: **higher retention, belonging, and career readiness**.

Conversation Sparks

Use these personalized AI-generated questions to get your conversation flowing with Jane.

All Questions

💡 How did you become interested in computers and technology as a potential career field? Bookmark Like Unlike

💡 What specific areas of health and medicine interest you professionally? Bookmark Like Unlike

☕ What type of concerts do you enjoy attending? Bookmark Like Unlike

View More

Q&A



Additional Resources

- [Mentee Participation Models - Article](#)
- [Mentor Participation Models - Article](#)
- [Assess the Impact of Mentorship Sense of Belonging Data - Webinar](#)
- [Sense of Belonging and Academic Self-Efficacy Data - Webinar](#)
- [Conversation Sparks - Webinar](#)



Thank you!

