

Pacific University Oregon

Resource Guide - Mentor Collective

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RESOURCES

Financial Aid

Financial Aid Office | financialaid@pacificu.edu | 503-352-2857

Ask general questions or schedule an appointment.

<https://www.pacificu.edu/financial-aid-scholarships>

- Question: What if my parents income changed last year from 2021 taxes?
 - Contact the financial aid department immediately at financialaid@pacificu.edu so they can update your financial information.
- Question: How can I earn more scholarships?
 - Answer: You can apply to Pacific's scholarships or outside scholarships; your admissions counselor will have a list that you can apply to, send them an email and they will send it to you!
- Question: What do we have to pay monthly?
 - Your exact amount will be outlined in your financial aid award package. If you have signed up for the 8 month payment plan for your tuition/room & board then you'll need to make payments each month to your student account. Though the dates have not been updated, you can see what the payment plans are and general deadlines.
<https://www.pacificu.edu/about/pacific-directory/offices-departments/finance-administration/business-office/student-accounts/payment-plans-and-deadlines>
- Question: What should I do if I get outside scholarships or loans?
 - Answer: Work with your Financial Aid Counselor to make sure that your additional scholarships and loans are included in your financial aid package. If you do not see your scholarships or loans on your first bill to Pacific, reach out to those Financial Aid Counselors and they'll help you!
<https://www.pacificu.edu/financial-aid-scholarships/contact-financial-aid>
- Question: Is there an Entrance Counseling for Parent PLUS loans as well?
 - Answer: Parents will only have to fill out the application and master promissory note at www.studentaid.gov to fulfill the requirements. If your parent was

originally denied a Parent PLUS loan (contact Financial Aid if your parents is unsure) then there will be entrance counseling.

- Question: Is the cost of the dorm and payment included in our financial aid packet?
 - Answer: The cost of the dorm is included in your financial aid package, it is known as room & board. Board is your meal plan, so that is included too. The actual payment amount will be sent to you in your first official bill in late July. Once you receive your bill you can decide on a payment plan.
- Q: What is work study?
 - Answer: Work Study is funded by the federal government and awarded to students based on financial need. Essentially, it is funding for an on-campus part-time job. It's just like applying for any other job and these jobs can range from working at the front desk of the library to helping out at the Stoller Athletic Center. The dollar amount listed on your financial aid package is the maximum amount of money that a student can make. This does not mean you are guaranteed a job or guaranteed to meet the maximum dollars awarded to you. For example, some students are only offered 4 hours a week but have a \$3,000 work study package. Those students can seek a second job on campus for additional hours.
- Question: What kind of resume do we need for work study? Do they have any templates for resumes?
 - Answer: A resume that highlights your past job and volunteer experience will be a great place to start. You can simply use Google templates for resumes, but keep in mind that many of the jobs on campus may not require a resume. Good to start one now though! A quick tip: it helps to give prospective employers/boss' your work availability (different from your class schedule)!

Housing

Housing Department | housing@pacificu.edu | 503-352-3158

Housing information related to roommates, move-in and inquiries

<https://www.pacificu.edu/housingdining/housing>

- Question: Do I have to live on campus?
 - Answer: First year students and sophomores are required to live on campus. Once you're an upperclassmen you'll have the opportunity to move into upperclassmen housing, such as the apartment style.
- Question: When and how do I fill out the housing application?
 - Answer: The housing application will be available to committed students after May 1st. Check the housing website for up-to-date information on details for Fall 2023.
- Questions: May I request a specific roommate?
 - Answer: Yes, you can choose your roommate or be connected with other incoming students to meet people. You will learn about this during the Housing Application process starting in May. The Housing Office cannot guarantee you

will be placed together but will do their best to honor the request, and reach out to their office with questions (housing@pacificu.edu).

- Question: May I be assigned to a single room?
 - Answer: Single rooms are limited and usually filled by returning students. Most new students are assigned to a double room with a roommate at the beginning of the school year. Special housing accommodations at Pacific are determined by the Office of Accessibility & Accommodation (OAA) Services. To be considered, please contact OAA.
- Question: What meal plan will I be signed up for?
 - Answer: If a new student is assigned a room that requires a meal plan, they will automatically be signed up for Meal Plan 4 (all access plan). Students will have the opportunity to change their meal plan during the first two weeks of the fall and/or spring semesters. Student meal plans are connected to Pacific ID cards and are used in the same way as a debit card.

Academics

Academic & Career Advising | advisingcenter@pacificu.edu | (503) 352-2100

Academic advising, transferring credits, course selection and more!

<https://www.pacificu.edu/academics/academic-support/advising-center>

Office of Accessibility and Accommodations (OAA) | aaa@contact.pacificu.edu

Coordinates educational accommodations for students with a documented disability.

<https://www.pacificu.edu/aaa>

- Question: Is advising when we choose our classes?
 - Answer: Yes! The Academic Advisors at the Advising Center host Advising and Registration in the summer where you will talk over your class options with an Advisor and then register for classes by actually signing up for them. A process you'll repeat each semester!
- Question: Where do we find the required textbooks we will need for our courses?
 - Answer: The link provided will allow you to search for your classes and see the required and recommended textbooks you'll need for this upcoming semester. You'll have the option to purchase your books from the Pacific bookstore and those will be handed to you upon check in on your move-in day.
<https://pacific.bncollege.com/shop/pacific/home>
- Question: How do you help students that are unsure what they want to major in? Do you have an exploratory program?
 - Answer: Each student has their own academic advisor and we have very strong programs in career shadowing, internships and exploring professional fields in a class setting. A student does not have to declare a major until the end of the sophomore year so there is lots of flexibility in majors and minors. A college student on average changes their major twice.
- Question: Are AP/IB/College credits accepted at Pacific?

- Answer: Our academic advisors at the Advising Center at Pacific will work with you to transfer in credits. Make sure to have your AP/IB test scores sent to the Office of Admissions. As well as any transcripts from other colleges.
- Question: What are some popular majors? Which programs are the most reputable at PacU?
 - Answer: With over 65 different areas of study at Pacific some of our most popular majors are Business, Kinesiology, Education and Chemistry. Our Accounting major is actually ranked the top program in Oregon, and we have one of the only Creative Writing majors in the state. Whichever major you choose, you'll be working one on one with professors and getting real world experience.
- Question: I was wondering how manageable double majoring is at Pacific University, specifically with very different majors like business and theatre?
 - Answer: Many students throughout their time at Pacific have successfully graduated with a double major, and some in very different areas. The great thing is that you'll be working with an academic advisor from day one on how to map out your plans for double majoring. Your course load and overall time at Pacific may look different from another student but you'll find that professors encourage interests in multiple subjects.
- Question: What countries can you study abroad in at Pacific?
 - Answer: You can visit over a dozen different countries for a unique study abroad opportunity at Pacific. Countries include: Argentina, Australia, China, Ecuador, England, France, Germany, Hungary, Hong Kong, Ireland, Japan and Spain. Studying abroad can happen as a short trip, a semester or a full academic year.

Athletics

Athletic Department | goboxers.com | 503-352-2848

Contact coaches via email or phone, staff directory at goboxers.com

<https://www.pacificu.edu/sports-recreation/athletics>

- Question: What kind of summer training should I do?
 - Answer: Connect with your coach and future teammates for summer training guidelines and recommendations.
- Question: How do I commit to the team?
 - Answer: You will work directly with the coach to commit to your specific team.
- Question: Can I be roommates with a teammate?
 - Answer: Yes! Contact your coach and they will put you in contact with other incoming freshmen that you can room with.

Student Safety

Campus Public Safety | cps@pacificu.edu | 503-352-2230

Room/building entry, student ID cards, safety concerns and more.

<https://www.pacificu.edu/support-safety/campus-public-safety>

- Question: Can first year students bring cars to campus?

- Answer: Yes, any student can bring a car to campus. Student parking permits are \$50 for the calendar year and will be charged to your student account.
- Question: Are there mental health services on campus?
 - Answer: Yes! Each student receives up to ten counseling sessions on campus in the Student Counseling Center with a licensed therapist. If further counseling is needed, our therapists will refer students out to other therapists in the community.
- Question: How or when do we get our student IDs?
 - Answer: You'll get your student IDs as you go through Orientation in late August. Campus Public Safety is the department on campus that you'll work with to receive your student ID, also known as your Boxer ID.

Student Life

Student Life Office | studentlife@pacificu.edu | 503-352-2200

Student support services, student engagement and health & wellness.

<https://www.pacificu.edu/studentlife>

- Question: What are the best food places near campus?
 - Answer: We have over ten restaurants just a block or two from campus, everything from Mexican to Hawaiian!
- Question: What will the restrictions be for incoming students leaving and returning to campus?
 - Answer: All campus guidelines will be communicated to students through the housing department and orientation team. Stay up to date on the guidelines at [pacificu.edu/coronavirus](https://www.pacificu.edu/coronavirus)
- Question: Do most students stick around on the weekend?
 - Answer: It is about half and half. Students like to head into Portland for the day or the beach nearby. Others like to chill on campus and sleep in, etc.

Account Setup

Technology Help Desk | help@pacificu.edu | 503-352-1500

Help with login, email setup and other technological services

<https://www.pacificu.edu/about/pacific-directory/offices-departments/finance-administration/university-information-services/technology-helpdesk>

- Question: How do I set up my BoxerOnline portal to view and accept my financial aid award?
 - Answer: Email our Technology Help Desk at help@pacificu.edu or call 503-352-1500 and they will be able to guide you through the process of setting up your PUnetID.

Admissions

Admissions Office | admissions@pacificu.edu | 503-352-2218

Support in all things Pacific, confirming or declining enrollment, and more.

www.pacificu.edu/admissions

- Question: How much is the deposit at Pacific?
 - Answer: It is \$400 to make your deposit and officially become a Boxer; \$300 goes to your tuition, \$100 goes back to you if you have no outstanding student fees after graduation!
- Question: When do I have to make my college decision?
 - Answer: We ask that you commit and pay your enrollment deposit by May 1st.
- Question: Who is the point of contact in Admissions for PAL Crew mentors?
 - Answer: Tania Castaneda-Cervantes is an admission counselor and the go-to contact for any mentor with questions. Call 503-352-3142 or email taniacc@pacificu.edu.